



## SERVICE HOTLINE

**REFERENCE NUMBER** 124/2014

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### BDA Dissemination – Record BD96 Issue

Clients are advised that an issue has been identified in record BD96 where in a specific scenario, the demat quantity was not reflected in BD96, even if the demat holding existed on the client account.

In record BD96, the SH-HLD-QTY field is the rolling holding balance for a specific instrument on an account. Record BD96 also has a demat quantity field which reflects only the demat holding in a specific instrument on the account.

The issue identified occurs when the SH-HLDG-QTY is zero (rolling balance), however there is still an unsettled sale and demat holding quantity which has not settled yet. In this scenario, the demat quantity is incorrectly reflected as zero.

This issue has been resolved and will be deployed into production prior to the BDA batch on Friday 18 July 2014.

We sincerely apologise for any inconvenience caused.

#### Service:

BDA

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### Issued By:

JSE Customer Support and Services